



CANCELATION POLICY

1. \$100 deposit required to reserve your date/time and remaining balance must be paid in full no later than 24 hours of your scheduled event.
2. Cancellations received from the time of booking up to 7 days before the event will receive a full refund.
3. Cancellations received from 7 days up to 48 hours before scheduled event start time will receive a refund of any monies paid less a \$50 cancellation fee.
4. Bookings cancelled less than 48 hours before the scheduled event start time will receive a refund of any monies paid less the \$100 deposit.
5. If severe weather threatens your party and you are aware in advance (pending or anticipated snow storm, tropical storm or hurricane, etc) please contact us to reschedule your party. We will make every effort to reschedule your event once, without penalty. You may pick a new date within 90 days of the original event (subject to calendar availability) as long as the \$100 deposit stays on file.
6. In the event of cancellation due to severe weather (lightning, high winds, flooding, heavy or prolonged rain, snow or ice), we may (and reserve the right to) reschedule your service to guarantee the safety of you, your guests, our staff and our equipment.
 - In the event we have to cancel your event PRIOR to arriving, you will receive a 100% refund.
 - If game play has already begun when adverse weather starts and it is determined we cannot continue with your party, we will prorate your refund to the nearest 15 minutes. (Example: Party cancelled BY HOME FRONT due to poor weather conditions after 39 minutes of game play will be charged for 45 minutes of game play and refunded for the remaining 45 minutes we could not play through.)
7. Refunds will be issued within 7 days of cancellation and will be returned via the original payment method.